**Aim:** - Effectively addressing the issues of greatest concern to our communities

**Areas of responsibility:** -

- Performance
- Intelligence products
- Operational outputs and outcomes
- Preventative interventions – Arson reduction and fire investigation

**Key Targets:**
- To reduce:
  - Violence with injury
  - Burglary and criminal damage
  - Anti-social behaviour
  - Arson
  - Reduce Repeat Victimisation (ASB) – vulnerable victims

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<thead>
<tr>
<th>Actions</th>
<th>Project / Action</th>
<th>Outcomes</th>
<th>Due Date</th>
<th>Lead Agency/individual</th>
<th>Quarter Updates</th>
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<tbody>
<tr>
<td>1. Information and intelligence development</td>
<td>Clear information sharing agreement for Safer Borough Board</td>
<td>• Free flowing information exchange between partnerships</td>
<td>February 2018</td>
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<td></td>
<td>Review data submitted to VOLT regarding crime and arson hotspots</td>
<td>• To assure targeted action is planned, implemented and reviewed.</td>
<td>March 2018</td>
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| Ensure information sharing between SBB, VOLT and weekly tasking meetings | • Overview to assure formal pathway for information flow are effective  
• Key officer responsible for communication between the two meetings  
• Review joint tasking outcomes | March 2018 |
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<td>2. Crime specific</td>
<td>Identification of key local crimes hot-spot</td>
<td>March 2018</td>
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</tbody>
</table>
| | • Map crime data  
• Agree key priorities  
• Agree key performance data  
• Quarterly monitoring agreed | |
| | • Planned action for each area to be developed and reviewed. | December 2017 |
| 4. Local enforcement | To identify areas in need of additional enforcement | March 2018 |
| | • To review the number of cases open to each service  
• Joint area specific intelligence to provide basis for joint tasking | |
| | Addressing issues identified by Ward Panel meetings and other community forums | March 2018 |
| | • Successful problem solving  
• Oversight maintained via the Ward Panel Chairs’ meeting | |
| 6. Increase public confidence | To ensure positive communications to residents | December 2017 |
| | • Timely communication of local success stories to press and social media forums  
• Effective management of customer complaints | |