The Care Quality Commission (CQC) inspected Barking, Havering and Redbridge University Trust (BHRUT) in October 2013, and found that there were serious failures in the quality of care and concerns that the management could not make the necessary improvements without support, leading to the Trust being placed in special measures in December 2013.

A new executive team was put into place since the inspection, which included a new chair, new members of the board, a chief executive, medical director, deputy chief executive, chief operating officer and a director of planning and governance. The Trust developed an improvement plan, 'unlocking our potential', that was monitored and published on a monthly basis.

The Trust was re-inspected on 2 March 2015 to enable the CQC to check on improvements, apply ratings and to make a recommendation on its status of special measures. It found that overall, the Trust required improvement. Both Queens’ Hospital and King George Hospital were rated as requires improvement. Of the five key questions that CQC asks as part of coming to a decision on the outcome of the inspection, it rated the Trust as requires improvement for caring, safe, effective, and well-led and inadequate for the responsive key question.

The HASSC placed an update on BHRUT’s current improvement plan, “Delivering our Potential” on its work programme at the start of the 2015/16 municipal year. The improvement plan is available here.

BHRUT’s Chief Operating Officer will be in attendance at the HASSC meeting to provide a performance update to members via a presentation (see Appendix 1 of this report) and answer questions on the Trust’s progress.

The HASSC is recommended to note the appended presentation slides and discuss the Trust’s performance and improvement plan with its Chief Operating Officer.
Reason(s)

This item relates to the Council’s priority to enable social responsibility and under it the objectives to protect the most vulnerable, keeping adults and children healthy and safe and ensure everyone can access good quality healthcare when they need it.

Background Papers Used in the Preparation of the Report:

Care Quality Commission’s Quality report on BHRUT, 2 July 2015:


List of appendices:

Appendix 1  Presentation Slides, “Delivering our Potential: Improvement Plan Update”