**Introduction and Background**

1.1 In April 2016 the Council published proposals to re-shape the council, and the way in which council services are provided, through the Ambition 2020 programme. It proposes moving away from an organisation which is designed around professional service silos, to one that is designed around what we need to achieve for those who live or work in our borough – with clear long term goals, higher standards and performance, and structures that will allow our workforce and others to deliver the best possible service.

1.2 The primary purpose of the document is to consult the public about proposed changes to the way in which council services are managed and delivered.
2 Proposal and issues

2.1 The attached consultation document sets out the challenges which the Council faces and the case for change, the Council’s response to findings of the independent Growth Commission, and the proposals in the ‘Ambition 2020’ programme for transforming how the Council works.

2.2 Pages 20-24 of the consultation document summarise the proposals for how the Council should provide its people-focused services.

3 Implications

3.1 These were set out in the 19 April report to the Cabinet.

Public Background Papers Used in the Preparation of the Report:

- Cabinet paper, 19 April 2016, ‘Council’s Response to the Growth Commission and Ambition 2020’

List of Appendices: ‘We all have a part to play’ – Public consultation document