# Title: North East London Foundation Trust – Care Quality Commission’s Comprehensive Inspection

## Report of North-East London Foundation Trust (NELFT)

### Open Report

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### Accountable Director: Melody Williams – Integrated Care Director NELFT

### Accountable Strategic Director: Jacqui Van Rossum – Executive Director London NELFT

### Summary:

Appended to this cover report is an updated presentation on the actions taken by NELFT following the Care Quality Commission’s inspection outcome for services in Barking and Dagenham Comprehensive Inspection of North East London Foundation Trust (NELFT).

### Recommendation(s)

The Health and Adult Services Select Committee (HASSC) is recommended to agree:

(i) Note the progress against the overall CQC judgement rating, and
(ii) Note the NELFT re-inspection framework.

### Reason(s)

It is good practice for the HASSC, as the Council’s health scrutiny committee, to be kept updated on the progress of providers following CQC inspections which have found a need for significant improvements, to allow members the opportunity to provide constructive challenge where needed.

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1. **Introduction and background to presentation update:**

1.1 The Care Quality Commission, or CQC, is the independent regulator of health and adult social care services in England. Its purpose is to make sure health and social care services provide people with high-quality care and to encourage care services to improve. The CQC’s role is to monitor, inspect and regulate services to make sure they meet fundamental standards of quality and safety these are known as Essential standards of quality and safety.
1.2 NELFT received its first full comprehensive inspection during the week of 4th - 8th April 2016 and the outcome of this inspection was made public on the 27th September 2016.

1.3 Of our 14 core services that were inspected, the CQC rated nine as ‘Good’ and four as ‘Requires Improvement’ and one as ‘Inadequate’. This has led to an overall CQC rating of ‘Requires Improvement’ for the Trust.

1.4 The CQC held a Quality Summit on 14th October 2016 and representatives from all partner organisations, Governors, patient groups and staff attended and a series of development workshops to look at how the partnership can work together to support an improvement plan took place.

1.5 The Trust has developed a quality improvement action plan to address the issues within the CQC report which was presented to the NELFT Board in Part 1 of the Trust Board meeting on the 25th October 2016 and has been monitored and scrutinised for progress on a monthly basis since then.

1.6 Significant progress has been achieved across all areas of ‘Must Do’ and ‘Should Do’ recommendations, as reported to the NELFT Board, Commissioners and partnership forums (see attached presentation)

1.7 Re-inspection programme across End of Life, Well Led and the individual services has commenced in late Summer/Autumn 2017

**Background Papers Used in the Preparation of the Report:**

Care Quality Commission website listing all reports:

Individual reports and the Summary Report following the comprehensive inspection in April 2016 published Sept 2016
[http://www.cqc.org.uk/provider/RAT/reports](http://www.cqc.org.uk/provider/RAT/reports)

Brookside (CAMHS Inpatient Services) Sept 2016 published March 2017
[http://www.cqc.org.uk/provider/RAT/inspection-summary#mhadolescent](http://www.cqc.org.uk/provider/RAT/inspection-summary#mhadolescent)

**List of appendices:**

Appendix 1 NELFT’s presentation to the HASSC