MEDICAL AND FINANCE ISSUES: PATIENT SAFETY

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Chief Nurse

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OUR FINANCES

• On track to deliver revised 2018/19 forecast of just under £65m deficit

• Financial position starting to improve
  - Reduced run rate and pay
  - Realised £13m savings plans (although unlikely to deliver in full)
  - Improved cash management – paid more than 90% invoices in within 30 days for four months in a row

• Independent reports by Grant Thornton and Deloitte found no evidence of harm to patients as a consequence of financial issues

• No concerns regarding patient safety related to ongoing financial challenges

• Submission of refreshed financial recovery plan to NHS Improvement

• Alignment with system-wide recovery plan
MEDICAL ENGAGEMENT

• Deloitte report October 2018 – independent investigation into allegations relating to bullying and engagement of medical staff

• Issues amongst a pocket of consultants; allegations of covering up poor practice

• Willingness to work together to address these and improve medical engagement

• Successful consultant summit – keenness for consultant involvement in improvements and direction setting eg refreshing our clinical strategy; financial recovery plans

• Patient safety continues to be the highest priority for all of us
MAINTAINING HIGH QUALITY PATIENT CARE

The right culture
• Board clear on expected behaviours
• Focus on supportive, safe environment to raise concerns
• Continue to embed The PRIDE Way

Our data tells a good story
• Shows quality of care is high
• Serious incident investigations - no thematic evidence of harm due to ‘cover up of poor clinical practices’
• Quality risk profiling tool – scored against national matrix – we are a low risk organisation

Patient experience
• Above average Friends and Family Test scores
• Part of national Patient Experience Collaborative
• Shortlisted for six Nursing Times awards