Appendix 2 Summary of the Barking and Dagenham Pharmaceutical Needs Assessment 2015

7.1 The London Borough of Barking and Dagenham currently has 38 community pharmacies

- This equates to an average of 19.6 pharmacies per 100,000 population
- This is lower than the London (22.3) and England (21.7) averages
- Pharmacies in LBBD, on average, dispense fewer prescriptions than the England average (LBBD-6328 per month, England-6784 per month) but more than the London region average (5393 per month)
- 79% of pharmacies in the borough are open weekdays after 6pm
- 97% are open on Saturdays
- 18% are open on Sundays

7.2 A short pharmacy-user survey conducted in the borough last autumn received 480 responses:

- 91% rated the pharmacy service in the borough as ‘excellent’ or ‘good’
- 85% rated the ease of obtaining medicines from pharmacies in the borough as ‘excellent’ or ‘good’
- 71% had a journey time of no more than 15 minutes to a pharmacy

7.3 Pharmacies in Barking and Dagenham are commissioned (by NHS England, Barking and Dagenham CCG, or Barking and Dagenham Council) to provide a range of additional services:

- Vaccinations
- Urgent access to emergency medicines
- Minor ailments service
- Emergency hormonal contraception
- Chlamydia screening and treatment
- Condom distribution
- Community equipment (disability aids)
- Drug addiction services (supervised consumption of opiates, and needle exchange)
- Anticoagulation services
- Support to stop smoking

7.4 An analysis of travel to pharmacies shows:

- 100% of the Barking and Dagenham population have no more than a 10 minute drive to their nearest pharmacy
- 88% of the Barking and Dagenham population have no more than an average 10 minute public transport journey to their nearest pharmacy
- 89% of the Barking and Dagenham population have no more than a 15 minute walk to their nearest pharmacy
7.5 Access to services provided through pharmacies was considered in the Pharmaceutical Needs Assessment (PNA) across the six localities in the borough

- The PNA Steering Group concluded within the assessment that there were no gaps across the whole of the borough in accessing any service provided by pharmacies.

7.6 Following a consultation on the draft Pharmaceutical Needs Assessment, 43 responses were received (from the public, community pharmacists, NHS England, Barking and Dagenham Clinical Commissioning Group, and Barking and Dagenham LPC):

- 59% agreed (19% neither agreed nor disagreed, 8% didn’t know) with the conclusion that there are no gaps in pharmacy provision anywhere in the borough
- 60% agreed (21% neither agreed nor disagreed, 11% didn’t know) with the other conclusions of the PNA
- None felt that the PNA did not reflect the current provision of pharmacy services in the borough
- 3% felt that the PNA did not reflect the current needs of pharmacy services in the borough
- 5% felt that the PNA did not reflect the future needs of pharmacy services in the borough